

Important Information for all Tenants about Fire Protection

If Fire Breaks Out In Your Home:

- Leave the room where the fire is straight away, then close the door
- Tell everyone in your home and get them to leave. Close the front door of your flat behind you
- Call the fire service
- Wait outside, away from the building

If You See Or Hear Of A Fire In Another Part Of The Building:

- Your building is designed to contain a fire in the flat where it starts. This means it will usually be safe for you to stay in your own flat if the fire is elsewhere.
- But you must leave immediately if smoke or heat affects your home, or if you are told to by the fire service
- If you are in any doubt, get out

To Call The Fire Service:

- Dial 999 or 112
- When the operator answers, give your telephone number and ask for FIRE
- When the fire service reply give the address where the fire is.
- Do not end the call until the fire service has repeated the address correctly.

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I confirm that I have discussed with staff at Norwich Housing Society about fire safety and have also read and understood the above Fire Instructions and confirm I am aware of what actions I need to take in the case of a Fire.

Signed Name in block letters

Property: Date

February 2019