

How We Are Operating During Coronavirus (Covid-19)

We continue to monitor and follow the latest government guidelines. We would like to inform all our tenants and prospective tenants that the Bracondale office remains open. Visits to the office are still by appointment only. Please ensure you have a booked appointment prior to visiting the office.

All our social rooms across the schemes remain closed for social events and gatherings.

Our Scheme Managers will continue with their home visits whilst adhering to Covid-secure health and safety requirements.

Our lettings process including assessments and sign-ups will continue as normal whilst complying with all Covid-secure health and safety requirements.

Repairs and gas servicing will continue as normal.

We will continue to keep our tenants and staff safe, while ensuring we continue to deliver essential services as best we can under the circumstances.

Please help us keep everyone safe by observing the social distancing guidance when staff and contractors are in or around your home. This means staying at least 2 metres apart and wearing a face covering where required.

Thank you for your continued support.

Norwich Housing Society
Wednesday 4th November 2020